

Terms of use:

Thank you for visiting www.murubi.in ("site") owned by Murubi. We strive towards customer satisfaction and to maintain transparency, therefore we recommend you to read our terms of use carefully. We may revise the agreement without prior notice and it will be applicable from the date it is posted on the website. Therefore, we urge you to regularly check for the changes made for the same from time to time. This site is operated and owned by Murubi. Murubi and its affiliates (collectively referred to as "Murubi", "we", "us", or "our") provide their services, including, through the site murubi.in to you, subject to the following terms and conditions. By using or accessing the Murubi website, you agree to be legally bound by these terms and conditions.

If you have any comments, problems or questions regarding the products and services featured on this site, please email us at mail@murubi.in.

1. Copyright and Intellectual property:

A purchase of Products does not constitute a transfer of ownership or license to use in any intellectual property rights related or pertaining to the Products, including copyright and pattern rights, to the customer. All the designs and content featured on www.murubi.in including images, artwork, graphics, digital downloads, logos, text, and the like – are the property of Murubi. Therefore, all the content made available through our website is exclusive property of Murubi and are protected by relevant copy right laws. Any use of our website and its content for purposes other than personal and non-commercial is prohibited without the prior written permission of Murubi.

2. Privacy

Our Privacy Policy explains how we treat your data and protect your privacy when you use the Services. By using the Services, you agree to our use of your data according to the Privacy Policy.

3. Modification to the service and prices

Murubi reserves the right, in our sole discretion and at any time, to (a) discontinue or modify any of our Terms and condition and/or our Privacy Policy as we deem necessary or desirable, or (b) change, suspend, discontinue, or restrict your access to all or part of the services (including, without limitation, any feature, database, or content), at any time without any prior written notice to you.

Prices for our products are subject to change without notice. We reserve the right at any time to modify or discontinue the Service (or any part or content thereof) without giving notice at any time. We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the Service/product.

4. Accuracy of Billing and information

We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person, per household or per order. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers or distributors. You agree to provide current, complete and accurate purchase and account information for all purchases made with us.

5. Indemnity

By use of this Site, you agree to indemnify and hold Murubi (and its officers, directors, agents, subsidiaries, joint ventures, and employees) harmless from any claim or demand, as well as losses,

expenses, damages and costs, resulting from any violation of these terms of service or any activity related to your account.

6. Communications

When visiting murubi.in, or when you send us emails, you are communicating with us electronically. By doing this, you are consenting to receive electronic communications from us. We may communicate with you by email or by posting notices on our website. You consent that all agreements, notices, disclosures and other communications that we provide to you in this manner will satisfy any legal requirement that such communications be in writing.

7. Trademarks and registration

murubi® and the murubi® logo are registered trademarks of Murubi under the Trade and Merchandise Act and Rules under different classes. Any violation of our trademarks will be liable for legal action.

8. Prohibited uses:

In addition to other prohibitions as set forth in the Terms and conditions, you are prohibited from using the site or its content: (a) for any unlawful purpose; (b) to solicit others to perform or participate in any unlawful acts; (c) to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances; (d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others; (e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability; (f) to submit false or misleading information; (g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the Internet; (h) to collect or track the personal information of others; (i) to spam, phish, pharm, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet. We reserve the right to terminate your use of the Service or any related website for violating any of the prohibited uses.

9. Inaccuracies

Murubi will attempt to be as accurate as possible. However, we do not warrant or represent that product descriptions or other content of the site is accurate, complete, reliable, current, or error-free. The material on this site is provided for general information only and should not be relied upon or used as the sole basis for making decisions without consulting primary, more accurate, more complete or more timely sources of information. Any reliance on the material on this site is at your own risk. We try our best to present most accurate data in terms of the text, content, pricing and colour. However due to monitor discrepancies we cannot guarantee the exact shade/ tone of the product. We reserve the right to amend errors or to update product information at any time without prior notice on the website. In case a product is listed at an incorrect price due to photo graphical error, typographical error or error in pricing, www.murubi.in shall have the right to refuse or cancel any orders placed for product listed at the incorrect price. If you have already paid for the order, we will be sure to refund the complete amount. Historical information, necessarily, is not current and is provided for your reference only. Please note most products are handmade and hence variations in size, finish, colour etc may occur. The measurements of all products made by us will be as accurate as possible, but are nevertheless approximate. Slight fabrics variations may occur from different fabric lots or batches. The most common variation is that of colour – though the actual variation is often almost negligible or very slight. Also, we cannot accept any responsibility for fading or discoloration, due to exposure to direct or indirect sunlight or due to exposure or contact with any chemicals sprayed nearby or applied directly. Polish Finishes, Grains of wood and veneers will vary from product to product

10. Force Majeure:

Without limiting the foregoing, under no circumstances shall Murubi be held liable for any damage or loss due to deficiency in performance of Website for any reason whatsoever, resulting directly or indirectly from acts of nature, forces, or causes beyond its reasonable control, including, without limitation, Internet failures and/or deficiencies, network failure and/or mobile deficiencies, computer equipment failures, telecommunication equipment failures, other equipment failures, electrical power failures civil disturbances, shortages of labor or materials, fires, flood, storms, explosions, war, government actions, orders of domestic or foreign courts or tribunals or non-performance of third parties and anything beyond control of Murubi.

11. Notice

Murubi may contact you or provide you with service-related and/ or promotional notices by means of postal mail, electronic mail, general site notifications and more using the contact information you have provided to us.

Privacy Policy:

Murubi understands the importance of your privacy, we value it and the trust you have put in us. We want you to be familiar with how we collect, use and disclose information. This Privacy Policy describes our practices in connection with information that we collect through website including www.murubi.in. We encourage you to read this Privacy Policy before using the Site or providing Personal Information to us. By using the Site or providing Personal Information to us, you agree to the terms and conditions of this Privacy Policy.

How do we use your information?

During your purchase or interaction through www.murubi.in, we may collect your personal information like name, address, contact number, email id. However, we may use it only to send out promotional newsletters of information that we think may be of any interest and/or profit to you. When you buy or attempt to buy a product, we might collect your billing name, billing address and payment method. We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To personalize your experience and to allow us to deliver the type of content and product offerings in which you are most interested.
- To improve our website in order to better serve you.
- Screen our orders for potential risk or fraud; and
- To follow up with them after correspondence (live chat, email or phone inquiries).

Information Sharing & Disclosure

Your personal information is never shared outside of Murubi without your permission.

Data Retention

When you place an order with us, we will maintain your Order Information for our records unless and until you ask us to delete this information.

Links to Third Party Sites

This site does not contain any links to other sites. Murubi does not share your personal information with those third-party Web sites and is not responsible for their privacy practices. We encourage you to learn about the privacy policies of those companies.

Security

The security of your personal Information is important to us but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security. Although we have taken all kinds of security measures for the protection of personal information, we cannot guarantee complete protection. You provide all personal information at your own risk.

Changes to this Privacy Policy

Murubi reserves the right to change, modify or update this policy at any time without notice. We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

If you have questions or concerns about our Privacy Policy, please email us mail@murubi.in